

Process Flow Design Validation - Body Shop



Client's Challenge

- The body shop plans to introduce new model C while producing existing models A,B
- Each body type requires its own special pallet type
- Study the proposed empty pallet release process flow to:
 1. Ensure pallets are released efficiently in production sequence while maintaining current production levels
 2. Minimize empty pallet set-asides

PMI's Approach

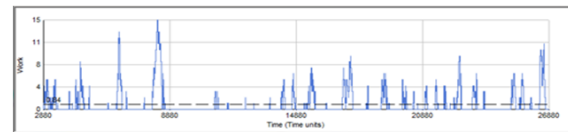
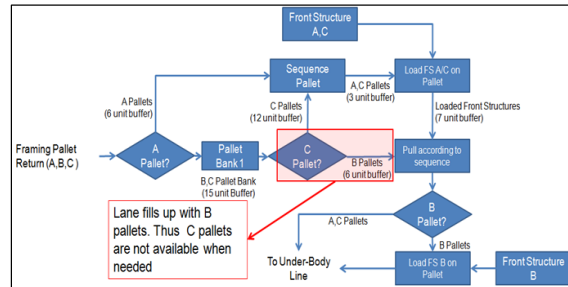
- Analysis of Data and Verification of Baseline Model
- Identification of bottleneck by measuring pallet set asides in return loop section

Findings & Recommendations

- Proposed process flow was ineffective because:
 - Facility has to manually "set-aside" excess B type pallets to alleviate blockage(see Fig. 1)
 - Revised the process flow in pallet return loop to minimize manual set-asides(see Fig. 2)
 - Cost effective solution - 25% savings in buffer space while maintaining current production
 - Revised process flow found to be able to handle up-to 20% variation in product mix(see Fig. 3)

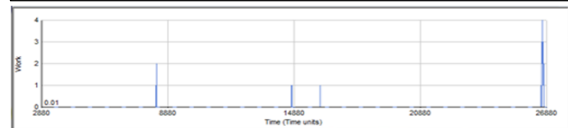
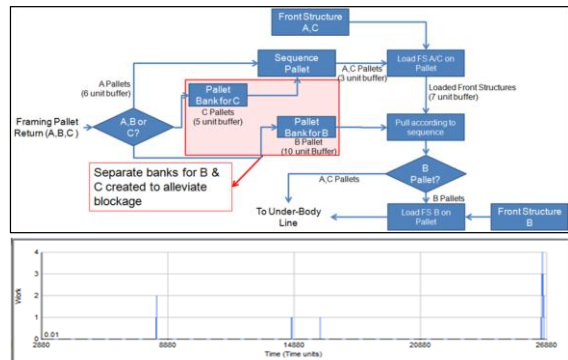
Key Points

- Identification of potential bottlenecks in proposed process flow
- Redesigning of process flow to alleviate bottlenecks



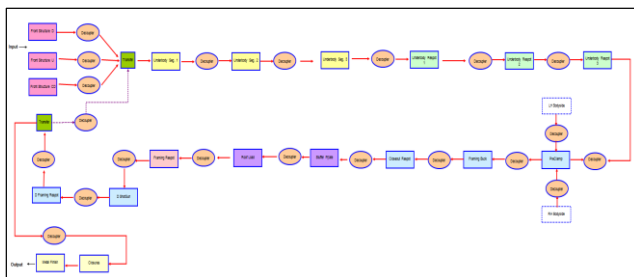
Frequent set-asides of B Pallets over time

FIG. 1



B Pallets set-asides reduced significantly

FIG. 2



Process Flow

Experiment No	Change in Product Mix (%)	Average B Setasides
1	0	0
2	5	0
3	10	0
4	15	0.5
5	20	0.5

Change in Product Mix Vs. Average Set asides

FIG. 3

*Data shown here has been modified to protect client confidentiality